



career opportunity

Office of Technology Services

Engineering/Mainframe Services Branch/Mainframe Software
Section/CICS Support Unit

Systems Software Specialist III (Supervisory) \$6708 - \$8817

Permanent/Full-time

Final File Date: Until Filled

Who Are We?

The Department of Technology's Office of Technology Services (OTech) is one of the largest suppliers of information technology services to state, county, federal, and local government entities throughout California. Through the use of a scalable, reliable and secure statewide network, combined with expertise in voice and data technologies, OTech delivers comprehensive, cost-effective computing, networking, electronic messaging and training solutions to benefit the people of California. We are one of the few state entities with a state of the art Tier III data center.

Staff operates out of the Rancho Cordova area, supporting the operations of some of the largest and most sophisticated computer systems in California. Our services help ensure that critical information technology applications Californians depend on every day are available and secure.

We provide excellent health benefits, generous vacation and sick leave accrual, exceptional retirement benefits, 11 paid state holidays, and two paid professional development days per year and value the importance of your work life balance. We are committed to growing all of our talented staff. This position is located in Rancho Cordova with free parking.

What You'll Be Doing

The Systems Software Specialist III (Supervisory) supervises staff in the CICS Unit. The SSS III (Supervisory) is responsible for supporting the primary transaction processing software on the z/OS platform which hosts the customer's primary application environments. Plans, organizes, and directs the activities of the unit. Provides consultation in the design and planning phases and acts as a technical expert consultant to support the customer and internal department staff in the use of CICS and CICS related products. Works directly with staff from OTech, customer departments and vendors quickly, efficiently and effectively to troubleshoot and resolve the most complex customer problems and proactively identifies possible future problems. Develops and maintains project plans in support of OTech's Strategic and Tactical Plans and participates on cross-functional projects where CICS expertise is warranted or required.

For a more complete job description, click on this link to view the Duty Statement:
[Systems Software Specialist III \(Supervisory\)](#)



career opportunity



Who We're Looking For

We're looking for dedicated, talented individuals who possess the following skills, abilities, and can work in the following environment:

- Knowledge of OTech's quality culture, core values, vision and mission.
- The incumbent must have good communication skills to provide end user support.
- Previous supervisory experience.
- Willingness and ability to organize, lead and participate in meetings.
- Knowledge of IT project management practices and techniques.
- Ability to apply project management principles to plan and guide project(s) to successful completion.
- Knowledge of the z/OS Operating System, techniques and architecture.
- Knowledge of applicable z/OS Operating System related software including their installation and/or support issues.



How to Apply

Interested applicants must submit a State application to:

CALIFORNIA DEPARTMENT OF TECHNOLOGY
P. O. Box 1810
Rancho Cordova, CA 95741-1810
Attn: Rae, RPA 16-003
Inquiries: Nicole Betts / (916) 228-6454

When applying for a Job Opening, you must be sure to submit one state application per RPA #. You must indicate the RPA # you are applying for on your application, as well as your eligibility in the Explanations box; otherwise, your application may not be processed.

To be considered for the position of a **Systems Software Specialist III (Supervisory)** classification, you must first obtain eligibility through an examination process. Visit our Career Opportunities webpage at <http://cio.ca.gov/About/Careers> for information and instructions on the hiring process.

The Fine Print

Applications will be accepted only from individuals currently at the **Systems Software Specialist III (Supervisory)** level, or applicants who have transfer or list eligibility. Applications will be screened and only the most qualified will be scheduled for an interview. All appointments are subject to SROA/Surplus provisions. Training and Development Assignments may be considered. This recruitment may be used to fill multiple vacancies occurring in this unit for this classification within the next 60 days.

