



career opportunity

Office of Technology Services

Engineering/Mainframe Services/ADABAS Unit Services
Systems Software Specialist I (Technical) \$5294 - \$6962

Will Consider Associate Systems Software Specialist (Technical) \$4,821 - \$6,333

Permanent/Fulltime

Final File Date: Until Filled



Who Are We?

The Department of Technology's Office of Technology Services (OTech) is one of the largest suppliers of information technology services to state, county, federal, and local government entities throughout California. Through the use of a scalable, reliable and secure statewide network, combined with expertise in voice and data technologies, OTech delivers comprehensive, cost-effective computing, networking, electronic messaging and training solutions to benefit the people of California. We are one of the few state entities with a state of the art Tier III data center.

Staff operates out of the Rancho Cordova area, supporting the operations of some of the largest and most sophisticated computer systems in California. Our services help ensure that critical information technology applications Californians depend on every day are available and secure.

We provide excellent health benefits, generous vacation and sick leave accrual, exceptional retirement benefits, 11 paid state holidays, and two paid professional development days per year and value the importance of your work life balance. We are committed to growing all of our talented staff. This position is located in Rancho Cordova with free parking.



What You'll Be Doing...

As a Systems Software Specialist (SSS) I (Technical) you will act as a technical software support specialist working with a team of highly trained professionals in support of ADABAS, IDMS, and several related products in a mainframe and client/server computing environment. Work independently as a team leader or as a team member. Provide a variety of software support services for customer departments. Install, maintain, test, monitor and tune complex Database Management Systems (ADABAS & IDMS) and/or general purpose software products in (Natural and other Software AG/Computer Associates products) in the mainframe and client/server environments. Develop and maintain customized online and/or batch interfaces and exits to the software. Provide consultation and support as needed to support the customer department staff in the use of these products. Quickly, efficiently and effectively troubleshoot and resolve complex customer problems and proactively identify possible future problems.

If you enjoy working as part of a team environment, love a challenge, are a self-starter, and want to put your critical thinking, technical, and analytical skills to work, this could be the position for you.

For a more complete job description, click on this link to view the Duty Statement: [Systems Software Specialist I \(Technical\)](#) or [Associate Systems Software Specialist \(Technical\)](#)





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Who We're Looking For...

We're looking for dedicated, talented individuals who possess the following skills, abilities, and can work in the following environment:

- Knowledge and use of the ADABAS database.
- Knowledge of Software AG products
- Knowledge of and experience with MVS system software components, workloads, and utilities (e.g. JES2/JES3, TSO, ISPF, JCL, CLIST's, Dialog manager, REXX, SMF, RACF).
- Knowledge of z/OS workload types and workflow, including major categories of interactive/batch jobs.
- Ability to work with a variety of technical and management staff as well as vendors and customers.
- Experience working in a team environment.
- Good verbal and written communication skills.
- Understanding the importance of good customer service and the necessity of effective communication to meet customer's business needs.
- Knowledge of MVS and Enterprise Linux operating system and I/O sub-systems.
- Must maintain consistent and predictable attendance.
- Periodic overtime may be required.
- Some travel may be required for meetings, training and conferences.
- Fingerprint/Criminal Record clearance is required.

How to Apply...

Interested applicants must submit a State application to:

CALIFORNIA DEPARTMENT OF TECHNOLOGY
P. O. Box 1810
Rancho Cordova, CA 95741-1810
Attn: Rae, RPA 15-255
Inquiries: Nicole Betts (916) 228-6454

When applying for a Job Opening, you must be sure to submit one state application per RPA #. You must indicate the RPA # you are applying for on your application; as well as your eligibility in the Explanations box otherwise, your application will not be processed.

To be considered for the position of a **Systems Software Specialist I (Technical)** or **Associate Systems Software Specialist (Technical)** classification, you must first obtain eligibility through an examination process. Visit our Career Opportunities webpage at <http://cio.ca.gov/About/Careers> for information and instructions on the hiring process.

The Fine Print...

Applications will be accepted only from individuals currently at the **Systems Software Specialist I (Technical)** or **Associate Systems Software Specialist (Technical)** level, or applicants who have transfer or list eligibility. Applications will be screened and only the most qualified will be scheduled for an interview. All appointments are subject to SROA/Surplus provisions. Training and Development Assignments may be considered. This recruitment may be used to fill multiple vacancies occurring in this unit for this classification within the next 60 days.

