

# The Project Academy Series

## Business Process Modeling

(IT Leadership Academy 21)

**OCT  
23 & 24  
2014**



California  
DEPARTMENT OF TECHNOLOGY

**8:30 am  
to  
12:00 pm**

### Hosted by:

**Catherine Lanzaro:** Manager CSE Application Development, Department of Child Support Services

**Harriet Miller:** Web Services Manager, Board of Equalization

### Objectives of this session:

This course is designed to take a closer look at ITLA 21's Business Process Modeling (BPM) tools.

- Learn the following:

- ◇ What is it?
- ◇ Why do it?
- ◇ Disadvantages
- ◇ Advantages

The ITLA 21 BPM material is located here:  
<http://www.cio.ca.gov/opd/itla/itla-21.html>

### Suggested audience:

Project Managers, Project Team Members, Project Subject Matter Experts, Program Area Personnel

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**October 23 | 8:30 am - 12:00 pm**

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**October 24 | 8:30 am - 12:00 pm**

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